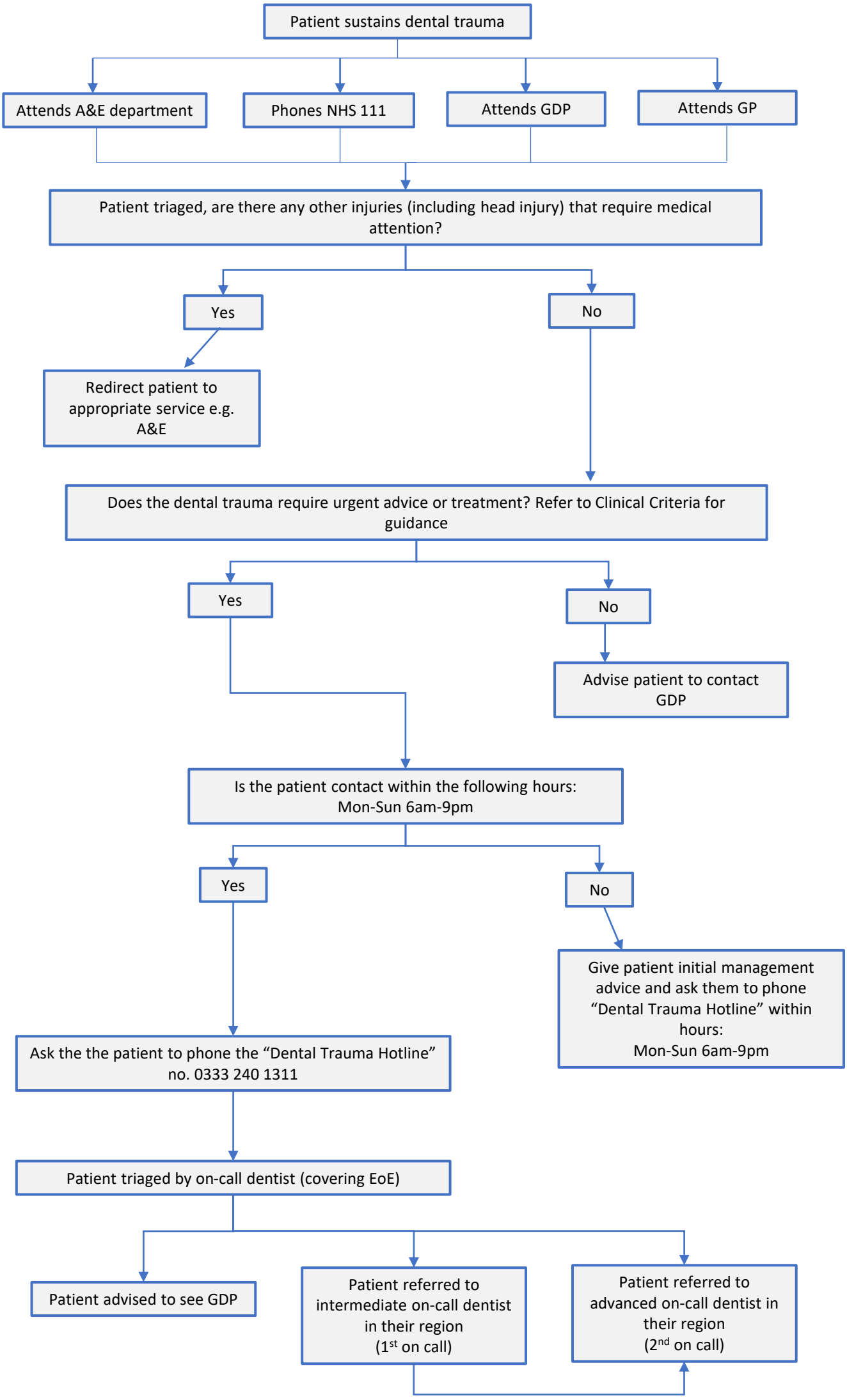
Patient sustains dental trauma
Attends A&E department
Phones NHS 111
Attends GDP
Attends GP
Patient triaged, are there any other injuries (including head injury) that require medical attention?
Yes
No
Redirect patient to appropriate service e.g. A&E
Does the dental trauma require urgent advice or treatment? Refer to Clinical Criteria for guidance
Yes
No
Advise patient to contact GDP
Is the patient contact within the following hours: Mon-Sun 6am-9pm
Yes
No
Give patient initial management advice and ask them to phone "Dental Trauma Hotline" within hours: Mon-Sun 6am-9pm
Ask the the patient to phone the "Dental Trauma Hotline" no. 0333 240 1311
Patient triaged by on-call dentist (covering EoE)
Patient advised to see GDP
Patient referred to intermediate on-call dentist in their region (1st on call)
Patient referred to advanced on-call dentist in their region (2nd on call)